

Title: Compatibility and Device Support with TapWorkx Applications

At IoTap Solutions, we understand that ensuring compatibility with various smartphones and operating systems is essential to provide a seamless user experience. TapWorkx is designed to work across a wide range of devices with iOS and Android operating systems. However, there are several important factors to consider:

1. NFC Compatibility

TapWorkx Smart Tags rely on Near Field Communication (NFC) technology. To use our tags effectively, your mobile device must have NFC capability.

2. iOS Compatibility

iOS support for NFC technology was introduced around 2017. Older iPhones, specifically iPhone 8 and below, lack the necessary NFC hardware and are not compatible with TapWorkx Tags.

3. iPhone 10 Support

iPhone 10 does not offer direct NFC support. In such cases, users can still utilize TapWorkx Tags by downloading an NFC reader application on their smartphones. Users must run the NFC reader app before tapping to access TapWorkx services.

4. iPhone 11 and Above

iPhone 11 and newer models support background NFC detection. This means that tapping an NFC tag will trigger automatic detection, allowing users to access TapWorkx services with ease.

5. NFC on iOS

NFC is enabled by default at all times on iOS devices that support NFC tagging. There is no option to enable or disable the NFC network so, NFC is always active.

6. Android Compatibility

Android introduced NFC tagging support earlier, and many older Android smartphones are NFC-enabled. However, due to the diverse array of Android devices produced by various manufacturers, the appearance and functionality of our application may vary. Please be aware of this when using an Android device.

7. Display Variability

Please note that the appearance of the TapWorkx application may vary on devices with different screen sizes. While we strive to ensure consistent performance, minor variations may be observed. If you are using a device with a popular screen size, any differences will be minimal.

8. Testing and Recommendations

We have extensively tested TapWorkx with NFC-enabled devices manufactured in the last 4 to 5 years, particularly iPhones, Pixel phones, and Samsung phones. While we anticipate no major issues with other devices featuring state-of-the-art hardware and NFC capabilities, we cannot guarantee compatibility with all devices as we have not had the opportunity to test on every possible model. As we expand our testing coverage, we will update our recommendations for supported hardware.

IoTap Solutions is committed to delivering an exceptional user experience with TapWorkx Technology. If you have any questions about device compatibility or encounter any issues, please do not hesitate to contact our support team for assistance. We continuously strive to improve and expand our compatibility with various devices and operating systems to better serve our customers.